



### **Left Hand Robotics Pro Limited Warranty**

Subject to the Agreement, for Equipment purchased by the purchaser (“you” or “Purchaser”) in the United States and Canada from LHR (the “Products”), LHR represents and warrants: The sole responsibility of LHR shall be that it will manufacture the Products in accordance with its published specifications and that the Products will be free from material defects in material and workmanship. LHR’s liability for breach of an express warranty shall exist only if the Products are installed, started in operation, tested, maintained, and used in strict conformity with LHR’s published instructions and any use limitations or restrictions provided by LHR. LHR expressly excludes any warranty whatsoever concerning Products which have been subject to misuse, negligence, or accident, or altered or repaired by others than LHR or LHR’s duly authorized agent. This warranty is expressly made in lieu of any and all other warranties, express or implied. Except as otherwise set forth herein, LHR warrants that the Products shall substantially conform to the warranties in this paragraph for the period of 24 months after the date the Products are shipped from LHR (the “Warranty Period”). This Limited Warranty is hereby incorporated into the Agreement.

### **Engine Warranty**

Covered by the Manufacturer\*

Briggs+Stratton Vanguard Engines

\*Please refer to the engine manufacturer's warranty statement included in your owner’s manual

3 Year Global Commercial Limited Warranty

### **Limitations and Conditions**

The Purchaser, its specifiers, design professionals, assignees, agents, or owners of record, each acknowledges no reliance upon LHR, its officers, agents or any employee for determination or recommendation regarding the suitability, compatibility or intended use of LHR Products and that such determination shall be incumbent upon the Purchaser. Notwithstanding anything to the contrary herein, LHR makes no warranties, and hereby disclaims all warranties, regarding any components or products or services provided by any third parties, including without limitation LHR’s third party suppliers.

### **Exclusions to the Warranty.**

This Limited Warranty extends only to LHR equipment operated under normal conditions and properly serviced and maintained. This Limited Warranty is personal to Purchaser and is not transferable or assignable. This Limited Warranty is invalid in the event Purchaser is delinquent in any amounts due to LHR or its affiliates under any order.

Additionally, the Limited Warranty excludes, and LHR is not liable in any way for any warranty claims related to:

- Damage resulting in breakage (including without limitation spontaneous breakage, accidental breakage, thermal breakage or breakage by any other means) of a Product or any component part;
- Normal wear and tear, abuse, accident, exposure to weathering, improper design, faulty installation;
- Failure to comply with the maintenance and/or operations manual or other improper maintenance, repair, or use;
- Product modification or alteration;
- Failure to comply with technical documents or written instructions of LHR, state and Federal regulations, or failure to seek or exercise reasonable judgment;
- Installation of parts other than genuine LHR parts or LHR recommended parts;
- Repair of LHR equipment by person or persons other than an authorized LHR technician
- Force Majeure including but not limited to, earthquake, hurricane, tornado, flooding, or other disasters natural or man-made. Civil unrest, strikes, declared or undeclared war, or lack of performance by, or

discontinued product of, supply chain partners whose products, software, operations or management is beyond the control of LHR; and

- Any use or installation of Products outside the United States and Canada.

EXCEPT AS EXPRESSLY PROVIDED IN THIS DOCUMENT, THE PRODUCTS ARE PROVIDED “AS IS” (WITH ALL FAULTS) AND THE ENTIRE RISK AS TO SATISFACTORY PERFORMANCE, ACCURACY, AND EFFORT IS WITH PURCHASER.

### **Purchasers Sole Remedy.**

LHR’s sole obligation, and Purchaser’s exclusive remedy (including any entity or person claiming by or through Purchaser) in the event of breach of warranty or product defect shall be, in LHR’s sole discretion, that LHR shall repair or replace such LHR Product (FOB Plant of Manufacture), or refund the purchase price for such Product. Any Products replaced under the terms of this Limited Warranty will be covered under the terms and balance of the duration of the original Limited Warranty for such Product.

### **Filing a Claim.**

All claims must be filed in writing with Left Hand Robotics, Inc., Claims Department, 1880 Industrial Circle, Suite E, Longmont, CO, 80501 (by mail) or [support@lefthandrobotics.com](mailto:support@lefthandrobotics.com) (by email) within 30 days of discovery of a defective product. Warranty claims made after the Warranty Notice Period are null and void and LHR shall have no responsibility with respect to such claims. Please provide proof of purchase, and current location of product in any claims filing. LHR reserves the right to perform a field investigation of the Products. The warranty extends to the cost to repair or replace (as determined by LHR, Inc.) the defective part. The expense of pickup and delivery of equipment, service call drive time, or any transportation expense incurred for warranty repair is the responsibility of the Customer. Warranty work must be completed by an authorized LHR technician. If the resolution to your problem requires a hardware replacement, the LHR technician will create a return materials authorization (RMA) for the warranty return process. This number will enable you to return your merchandise to LHR for a replacement product.